Dear Colleague:

We recently sent you information on the addition to the Thermovision® First Team, our powerful, new imaging and analysis systems designed for predictive and preventative maintenance.

As you consider your purchase options for these state-of-the-art thermal measurement systems, we thought you would be interested to hear how we intend to support and take care of your investment, guaranteeing their high precision performance for years to come.

When you buy an AGEMA infrared thermal imaging system, you will quickly discover that, other than an annual calibration and general inspection, it requires just a minimum of servicing to ensure its continued accuracy and reliability.

So technical support at AGEMA extends far beyond simply maintaining your equipment in the same condition as the day you bought it. Rather, it’s an extension of the commitment to excellence made by the technical development and manufacturing personnel in fact, a commitment and excellence you can expect from each and everyone of us at AGEMA.

That continued commitment, as the brochure describes, can take many forms-always bringing to your attention new options or product and software enhancements, many of which are installed free of charge when we have your system in for calibration, to simply passing along operating tips based on work done at our factory, by our talented group here, or on the experience of other customers with the same or similar applications as yours.

In other words, should you decide to invest in a Thermovision system, you will be getting the industry’s most advanced measurement and analysis system-and, through AGEMA Technical Support, the assurance that it will remain the industry’s most advanced thermal measurement and analysis system-well into the 21st Century.

Sincerely,

Richard DeMaddalena
Manager, Customer Technical Support
DATE: August 4, 1992

TO: Sallie M. Harvey
CO.: NASA LANGLEY RESEARCH CENTER

FROM: Philip Smith
CO.: AGEMA INFRARED SYSTEMS

RE: NASA CONTRACT NAS1-19624(w)

THIS MESSAGE CONSISTS OF 1 PAGE(S), INCL. THIS PAGE.

In response to your faxed correspondence of July 30th, we hereby confirm that the Service Manuals that you have received and reviewed are fully consistent with documentation which is necessary for maintenance, service and repair of the Thermovision 900 series supplied under the referenced contract and are fully compliant under the terms of the contract.

We hereby ask that you consider the above statement as rescinding in its entirety the statement referring to "no guarantee of fitness for any intend purpose" in our letter dated June 24th.

Delivery of a conforming cable under the terms of the contract will be effected on or before August 14th. As you understand the delay is unfortunately due to late delivery of components for the relay amplifiers. May we assure you that they are now at hand and completion and testing of the amplifiers is underway.

We understand that, as it is our intent that the supply of manuals is in resolution of the problem and that supply of complete conforming cables will be effected as above, all contractual obligations regarding supply under the terms of the contract have been addressed.

May we take this opportunity to express our appreciation for the professional and courteous manner in which the Contracts Department at LARC, and in particular Ms. Sallie Harvey, continues to conduct negotiations with this company. May we also offer our assurance that AGEMA Infrared Systems has and will continue to respect and support the contribution that LARC is making in advancement of the use and application of infrared thermography.

Very truly yours,

AGEMA INFRARED SYSTEMS INC.

Philip H. Smith
President

A Spectra-Physics Company
Property Pass Request and Removal Permit

Removal of NASA property listed below is requested for the period shown:

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>EQUIPMENT CONTROL NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monitor NEC 640F</td>
<td>1158541</td>
</tr>
<tr>
<td>Computer System IBM - 266E</td>
<td>1158658</td>
</tr>
<tr>
<td>w/ keyboard, mouse, cable, and software manuals</td>
<td>None</td>
</tr>
</tbody>
</table>

REASON WHY OFFICIAL USE CANNOT BE ACCOMPLISHED ON SITE DURING NORMAL BUSINESS HOURS

to be used on site

PROPERTY WILL BE USED AT

12097-8  Room 806

DATE OF REQUEST TIME REQUIRED (Normally NTE 30 days)

12-18-72 BEGINNING 12-17-72 COMPLETED BY 1-1-93

I ASSUME COMPLETE RESPONSIBILITY FOR THE PROPERTY LISTED ABOVE AND CERTIFY THAT IT SHALL BE USED ONLY IN THE CONDUCT OF OFFICIAL NASA BUSINESS.

SIGNATURE OF BORROWER

[Signature]

CODE 5120

ROOM 806

PHONE 47296

12-18-93

This permit authorizes the above individual to remove the property described from NASA buildings/installation. FOR OFFICIAL USE ONLY. Removal of this property will not adversely affect the performance of official duties in the division by the requesting employee or any other division employee. The property being removed is not excess property.

APPROVAL OF DIVISION CHIEF (Signature) DATE APPROVED

SIGNATURE OF CUSTODIAN DATE

12-18-93

RECEIPT FOR RETURN OF PROPERTY

SIGNATURE OF CUSTODIAN DATE OF RETURN

1-12-93

NASA FORM 892 MAY 89 PREVIOUS EDITIONS ARE OBSOLETE.
1092188 - Processing Unit
1092186 - SW scanner
1092190 - SW Lens 46°
1092187 - 20° SW Lens
1092197 - Hard Drive

Case

Sony GVM-1350
Color Monitor (1092197)
Keyboard
Mouse
Cables
Manuals

1093323 - LW Scanner
801421 - 20° LW Lens
801422 - 40° LW Lens
Cables
Lens Cases and Caps